



Owner/Renter Application Packet

Welcome to Crandall. In this application packet you will find information regarding Crandall including our rates, trash pickup days, and our community phone numbers.

In order for you to establish water and/or sewer service with the City of Crandall we require a completed water application, a copy of your driver's license and proof of ownership or a lease agreement.

You may complete your application in person at 110 S. Main, Crandall, Texas, 75114, send in your completed application along with the necessary documents via fax to 972-472-6601, or email to swelchel@crandalltexas.com

The City of Crandall does not accept cash payments. We do accept checks, money orders or debit cards and credit cards. If payment is made with a credit or debit card a \$5.00 service charge will be added. If you choose to email or fax in your application you will need to make the payment with a credit or debit card.

The total payments needed to establish water and/or sewer service are as follows:

<u>HOME OWNERS</u>	<u>RENTERS</u>
\$80.00 DEPOSIT	\$150.00 DEPOSIT
\$30.00 CONNECT	\$30.00 CONNECT
\$2.50 DATA VERIFICATION	\$2.50 DATA VERIFICATION
\$112.50 TOTAL	\$182.50 TOTAL

If you have any questions, please do not hesitate to contact our office at 972-427-3771.

Thank you.



APPLICATION FOR WATER SERVICE

This application and agreement form must be completed and signed by the person(s) requesting service. This information will be kept confidential. To protect yourself as well as others, we require a copy of your driver's license or government issued photo I.D., and proof of ownership or a lease agreement prior to providing you with service. Please print clearly.

TODAY'S DATE: _____ DATE SERVICE TO BEGIN: _____

APPLICANT'S NAME: _____

CO-APPLICANT'S NAME: _____

SERVICE ADDRESS: _____

BILLING ADDRESS (if different): _____
Street Address City State Zip Code

HOME PHONE: _____ WORK PHONE: _____

CELL PHONE: _____ CELL PHONE: _____

EMAIL ADDRESS: _____

DATE OF BIRTH: _____ SPOUSE'S DOB: _____

SOCIAL SECURITY #: _____ SPOUSE'S SS #: _____

DRIVER LICENSE #: _____ SPOUSE'S DL #: _____

EMPLOYER: _____ SPOUSE'S EMPLOYER: _____

DONATE TO FIRE DEPARTMENT: _____ SPECIAL NEEDS: _____

IF PREVIOUS ADDRESS IS IN CRANDALL, DATE TO DISCONNECT: _____

CITY USE ONLY

COPY OF DRIVERS LICENSE: YES _____ NO _____

IF NO, FORM OF ID: _____

DEED OR LEASE ATTACHED: YES _____ NO _____

INSPECTION NEEDED: _____ DATE TO INSPECT: _____

DEPOSIT: _____ CONNECT FEE: _____ DATA VERIFICATION FEE: _____

AMOUNT PAID: _____ ACCOUNT #: _____

BANK DRAFT

NOTICE

Government-operated utilities are not prohibited from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provided water, wastewater, sewer, gas, electricity, or drainage service for compensation.

_____ Yes, you may give out my information on my account.

 X No, you may not give out my information on my account.

The applicant hereby applies to the City of Crandall Utility Department for water and/or sewer service to be supplied at the service address set forth on this form and at such other service address as may be designated by applicant, where water service is furnished by the City of Crandall, Division of Water Supply.

The applicant agrees to pay for said water service at the rates now or hereafter established by the Council of the City of Crandall as bills are rendered therefore, from the date of this application until notice to the Division of Water Supply to discontinue the service, and further agrees to be bound by all the rules, regulations and ordinances, now or hereafter established by the Commission of the City of Crandall, governing the regulation, use and supply of water.

The applicant further agrees to release and discharge said City of Crandall Utility Department from any liability for damages suffered (1) by reason of water service furnished to the premises, or (2) by reason of interruption, discontinuance or disconnection of service here-under from any cause other than negligence by the City of Crandall location, or existence of any of the facilities, fixtures or systems located on or adjoining to the property supplied, and by which such services are furnished or delivered.

All monthly bills are mailed by the 1st of each month. If you do not receive your bill by the 10th please contact our office. Failure to receive your monthly bill does not exempt you from your payment nor does it exempt you from late penalties or disconnection of service.

I hereby apply for water and/or sewer service in accordance with the terms appearing on this form. By signing below I acknowledge I have read and understand the above information:

Signature

Date

The City of Crandall is a member of the Texas Revenue Recovery Association.

What is the Texas Revenue Recovery Association?

The Texas Revenue Recovery Association (TRRA) is a collection of cities and other public entities operation under the authority of the Interlocal Cooperation Act (Chapter 791, Government Code) to assist one another in the collection of delinquent utility accounts. If a customer has left another city with an unpaid utility bill, the new city providing service has the authority to discontinue services until the utility bill from the previous city is paid in full. Cities and public entities within the State of Texas now have a quick and reliable process of determining delinquent utility accounts. Member cities of the TRRA will continually check the TRRA database for customers who have not paid their utility bills. The TRRA was established to help keep utility bills as low as possible.